

**3M™ Safety & Security Window Film Warranty**  
**US Commercial Limited 12 Year Product Warranty**

**Warranty ID#**

**Product Warranty, Limited Remedy and Disclaimer:**

3M Company and the 3M Authorized Window Film Dealer (collectively referred to as “Seller”) warrant for Twelve (12) Years from installation, and provided that the product is maintained in accordance with the Window Care Instructions below, that the 3M Safety & Security Window Film will:

- Maintain **Solar Reflective Properties** without cracking, crazing, or peeling
- Maintain **Adhesion Properties** without blistering, bubbling, or delaminating from the glass
- Maintain **Appearance** without discoloration
- Maintain **Strength, Tear, and Penetration Resistant Properties** as defined in product literature.

**Warranty Applicable with additional purchase & installation of 3M™ Impact Protection System Adhesive or Profile:**

With the purchase of 3M Impact Protection Profile or 3M Impact Protection Adhesive on all four (4) sides of the window, for the entire project, 3M Company and the 3M Authorized Window Film Dealer agree to extend the terms of this warranty an additional two (2) years, for a total of a fourteen (14) year warranty. This includes the film, attachment system, and labor. No changes are made to the glass breakage warranty.

The 3M Impact Protection System Adhesive or Profile warranty applies to new 3M Safety & Security Window Film installations. The adhesive or profile Product will meet 3M Product specifications in effect at time of installation. The warranty period is twelve (12) years from the date of installation for a two sided application, and fourteen (14) years for a 4 sided application. This shall not cover failure due to disintegration of the underlying substrate, movement of the structure exceeding specification for elongation and/or compression, changes in appearance of the adhesive due to dirt or other contaminants, tampering or other modifications applied after installation. Film warranty is void if the 3M attachment system is removed for reasons other than to replace product found defective under this warranty. **Application of NON-3M wet glaze attachment system voids 3M Safety & Security Film Warranty**

**If the 3M product does not conform to this warranty, the sole and exclusive remedy is:**

- Replacement of the **Quantity of Film** proved to be defective; and
- Provide **Removal and Reapplication Labor of like quality Product free of charge**

Seller also warrants against **glass failure** due to thermal shock fracture, (maximum value of \$500 per window) caused only as a direct result of the application of 3M Safety & Security Window Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation. Glass breakage coverage is only valid for 3M Solar & Safety & Security Window Films.

- Sixty (60) months coverage against thermal shock fracture
- Any glass failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film and glass replacement.

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth herein. 3M MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. Except where prohibited by law, 3M will not be liable for any loss or damage arising from the 3M product, whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted, including warranty, contract, negligence or strict liability.

The Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God. **This Product Warranty covers U.S. Installations only.**

**Claims Process:**

To obtain warranty service, please contact your 3M Authorized Window Film Dealer at: **Sunray Window Films - 800.295.8468**

**Important Notice: Window Care Instructions**

3M Safety & Security Window Films may be washed with common washing solutions, including ammonia-based products, **thirty (30) days after installation**. Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. **To maintain your warranty, do not use tape or other adhesive products on the film.**

**Important Notice: Temporary Appearance:**

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days for the film to completely dry. Cold weather conditions may require additional time.

**Product Number:**

**Run Number:**

**Sq. Ft. of Glass Covered:**